

PACKAGE TERMS AND CONDITIONS - HTID IN THE SUN 2012

By booking this holiday the group leader will be deemed to have accepted all of the terms & conditions of behalf of all members of the group. Should any of these terms & conditions be found to be unenforceable then the rest will continue to remain in force. These terms and conditions are subject to the exclusive jurisdiction of the English courts.

1 GERNERAL

- i. GROUP BOOKINGS OF AN EVEN NUMBER WILL BE ALLOCATED 2 PERSONS PER ROOM. GROUP BOOKINGS OF AN UNEVEN NUMBER WILL RESULT IN ONE OF YOUR ROOMS BEING ALLOCATED TO 3 PERSONS.
- ii. THE MAXIMUM GROUP SIZE PER BOOKING REFERENCE IS 8 PERSONS. FOR GROUPS LARGER THAN 8 ADDITIONAL BOOKINGS MUST BE MADE WITH NEW GROUP LEADERS.
- iii. PLEASE ENSURE THAT YOU ARE COMFORTABLE SHARING A ROOM WITH ALL PERSONS IN YOUR GROUP - IN THE EVENT OF YOUR GROUP CAUSING ANY DISTRESS, DAMAGE OR DANGER (AS JUDGED BY THE HOTEL OR HTID STAFF) TO ANYONE AT THE HOTEL, ANY HTID IN THE SUN VENUE OR IN PUBLIC THE ENTIRE GROUP WILL BE EVICTED AND WILL LOSE THEIR BANDS AND NOT SOLELY THE TROUBLE MAKER. WE ACCEPT NO RESPONSIBILITY FOR CONSEQUENCES INCURRED AND COMPLAINTS REGARDING EXCLUSIONS OR EVICTIONS AFTER THE EVENT WILL NOT BE ENTERTAINED.
- iv. WE WILL ONLY DISCUSS BOOKINGS WITH THE GROUP LEADER, NOT WITH OTHER PERSONS IN THE GROUP.
- v. WE WILL ONLY RESPOND TO E-MAILS FROM THE GROUP LEADER ON THE E-MAIL ADDRESS SUPPLIED AT THE TIME OF BOOKING. IF THERE IS A MISTAKE IN THE E-MAIL ADDRESS OR SHOULD YOU NEED TO CHANGE IT YOU ARE PERMITTED TO CHANGE IT ONCE. ANY FURTHER CHANGES WILL BE SUBJECT TO AN ADMINISTRATION FEE OF GBP 10.00.
- vi. SHOULD YOU REQUIRE A NAME CHANGE THEN THIS MUST BE CARRIED OUT VIA E-MAIL BEFORE THE PAYMENT DEADLINE. NO CHANGES WILL BE MADE AFTER THE PAYMENT DEADLINE.
- vii. YOU ARE PERMITTED ONE NAME CHANGE PER GROUP. ANY SUBSEQUENT CHANGES WILL BE LIABLE TO AN ADMINISTRATION FEE OF GBP. 10.00.

- viii. WE STRONGLY RECOMMEND THAT ALL PERSONS TAKE OUT FULL TRAVEL INSURANCE AND HOLD A VALID EHIC (EUROPEAN HEALTH INSURANCE CARD) FOR THE DURATION OF THE EVENT.
- ix. ALL FLIGHT BOOKINGS MUST BE MADE DIRECT WITH YOUR CHOSEN FLIGHT COMPANY AT YOUR OWN EXPENSE AND RESPONSIBILITY.
- x. HTID ACCEPTS NO RESPONSIBILITY FOR ANY FLIGHT DELAYS OR CANCELLATIONS.
- xi. HTID ACCEPTS NO RESPONSIBILITY FOR ANY PERSONAL INJURY, ILLNESS OR DEATH
- xii. HTID ACCEPTS NO RESPONSIBILITY FOR ANY PROPERTY LOST, DAMAGED OR STOLEN DURING THE PERIOD OF THIS EVENT.
- xiii. CCTV MAY BE INSTALLED IN ALL VENUES FOR THE PURPOSES OF PUBLIC SAFETY.
- xiv. ARTIST LINE UP IS FULLY CONFIRMED AND CORRECT AT THE TIME OF GOING TO PRINT. WE CANNOT BE HELD RESPONSIBLE FOR THE NO SHOW OF ANY ARTIST HOWEVER WE WILL ENDEAVOUR TO GET A SUITABLE REPLACEMENT.
- xv. WE WILL NOT BE LIABLE TO YOU FOR ANY UNFORESEEABLE LOSS.
- xvi. BY SUBMITTING YOUR BOOKING YOU ARE AGREEING FOR US TO USE YOUR PERSONAL DETAILS FOR THE PURPOSES OF FUTURE PROMOTIONS.
- xvii. WE WILL BE EXCUSED PERFORMANCE OF ANY OF OUR OBLIGATIONS IF CAUSED BY CIRCUMSTANCES BEYOND OUR REASONABLE CONTROL INCLUDING WITHOUT LIMIT INDUSTRIAL DISPUTES, WAR, FLOOD, ACTS OF GOD, BOMB SCARE, TEMPEST AND CHANGES IN LEGISLATION
- xviii. ENTRY TO THE EVENT, CLUBS AND ACTIVITIES IS ENTIRELY AT YOUR OWN RISK.
- xix. WE MAY ADD NEW TERMS AT ANY TIME BY POSTING THEM ON OUR WEBSITE AT www.htidinthefun.com
- xx. ALL THE TERMS AND CONDITIONS SET OUT HEREWITH APPLY TO THE GROUP LEADER AND ALL PERSONS THAT ARE IN THE GROUP.

- xxi. ALL PAID MONIES ARE NON REFUNDABLE EXCEPT IN THE CASE OF EVENT CANCELLATION UNLESS CAUSED BY INDUSTRIAL DISPUTE, WAR, FLOOD, ACTS OF GOD, BOMB SCARE, TEMPEST OR CHANGES IN LEGISLATION.
- xxii. SHOULD YOU HAVE ANY QUERIES / PROBLEMS / CLAIMS THEY MUST BE SUBMITTED IN WRITING TO US WITHIN 30 DAYS OF 26TH JUNE 2012 VIA POST TO: HTID IN THE SUN, 1 LADY'S LANE, NORTHAMPTON, NN1 3AH.
- xxiii. NO COMPLAINTS, QUERIES OR PROBLEMS RELATIVE TO THIS EVENT WILL BE CONSIDERED AFTER 26TH JULY 2012.
- xxiv. THIS EVENT WILL BE FILMED FOR VARIOUS DVD, WEB AND TV PRODUCTIONS. BY PAYING TO ATTEND THIS EVENT YOU ARE AUTOMATICALLY ACCEPTING THE RIGHT TO THE INCLUSION IN ANY OF THE SAID PRODUCTIONS.

2 PAYMENT

- i. NO CHEQUE PAYMENTS WILL BE ACCEPTED AFTER 20TH APRIL 2012.
- ii. ALL PAYMENTS & BOOKINGS MUST BE RECEIVED BY 2ND MAY 2012.
- iii. DEPOSIT PAYMENTS CAN BE MADE VIA BANK TRANSFER (BACS), BY CREDIT TO OUR ACCOUNT OVER THE COUNTER AT ANY HSBC BANK OR VIA CHEQUE.
- iv. BALANCES CAN BE PAID ONLINE VIA EZPAY USING A CREDIT OR DEBIT CARD (3% SURCHARGE WILL BE ADDED), VIA BANK TRANSFER (BACS), BY CREDIT TO OUR ACCOUNT OVER THE COUNTER AT ANY HSBC BANK OR VIA CHEQUE.
- v. YOU WILL BE CHARGED A GBP 25.00 ADMIN FEE IF ANY PAYMENTS THAT ARE MADE BY CHEQUE DO NOT CLEAR IN OUR BANK ACCOUNT.
- vi. PLEASE BE AWARE THAT YOUR BOOKING WILL BE CANCELLED AND NO REFUND GIVEN IF WE HAVE NOT RECEIVED FULL PAYMENT (INCLUDING ANY ADMIN FEES) BY 2ND MAY 2012.
- vii. ANY PAYMENTS MADE VIA BANK TRANSFER MUST INCLUDE AND COVER ALL TRANSACTION CHARGES.

3 ENTRY

- i. THIS IS AN OVER 18's EVENT (I.E. YOUR DATE OF BIRTH MUST BE ON OR BEFORE 19TH JUNE 1994). PLEASE NOTE THAT 17 YEAR OLDS ARE ONLY ACCEPTED ON CONDITION THAT AT LEAST ONE MEMBER OF THE GROUP IS AGED 18 OR OLDER. UNDER 18'S ARE NOT ALLOWED TO BE SERVED OR CONSUME ALCOHOL AT ANY OF THE EVENTS.
- ii. EVERY PERSON ATTENDING THIS EVENT MUST BRING A PHOTOCOPY OF THE PHOTOGRAPH & DETAILS PAGE OF THEIR PASSPORT IN ORDER FOR US TO ISSUE ID WRISTBANDS. IF YOU DO NOT BRING A PASSPORT PHOTOCOPY WE WILL TAKE A COPY ON SITE AND CHARGE YOU €5/£5 PER COPY. **NO PASSPORT PHOTOCOPY MEANS NO ENTRY**
- iii. NO WRISTBAND = NO ENTRY. FAILURE TO WEAR OR LOSS OF YOUR WRISTBAND WILL RESULT IN THE NEED TO ISSUE A NEW ONE. THIS WILL INCUR A GBP 160.00 CHARGE. IF YOU PRESENT YOUR DAMAGED BAND TO THE HELP DESK, AT OUR ABSOLUTE DISCRETION, THIS FEE MAY BE REDUCED TO GBP 10.
- iv. STRINGENT SEARCHES WILL BE CARRIED OUT ON EACH AND EVERY ENTRY TO THE CLUB COMPLEX.
- v. BOTH HTID AND COLOSSOS MANAGEMENT RESERVE THE RIGHT TO REFUSE ADMISSION TO ANY PERSON AT ANY TIME.
- vi. THERE IS NO DRESS CODE FOR THIS EVENT.

4 ACCOMMODATION

- i. THE WHOLE GROUP MUST CHECK IN TOGETHER, THEREFORE IT IS ADVISABLE THAT THE WHOLE GROUP TRAVELS ON THE SAME FLIGHT.
- ii. A REFUNDABLE DAMAGE DEPOSIT OF €50, PER PERSON MUST BE GIVEN TO HOTEL ON ARRIVAL. THIS WILL BE RETURNED UPON CHECK-OUT PROVIDING THERE HAS BEEN NO DAMAGE TO THE HOTEL. THIS DEPOSIT IS RETURNED ENTIRELY AT THE HOTEL MANAGEMENT'S DISCRETION AND HTID HAVE NO SAY IN IF DEPOSITS ARE RETURNED.
- iii. ANYONE FOUND TO BE CAUSING DISRUPTION OR DAMAGE IN THE HOTEL WILL BE EJECTED FROM THE HOTEL & WILL HAVE THEIR CLUB ENTRY BAND REMOVED. NO REFUND WILL BE OFFERED. THE ABOVE WILL ALSO APPLY TO ALL OTHER GROUP MEMBERS.

- iv. CHECKOUT IS 10AM ON THE DAY OF YOUR DEPARTURE UNLESS OTHERWISE ADVISED UPON CHECK-IN, OR AT ANY TIME, BY HOTEL STAFF.
- v. BOTH HTID SECURITY AND HTID STAFF WILL BE CONDUCTING REGULAR PATROLS OF ALL HOTELS FOR YOUR COMFORT & SAFETY.

5 TRANSFER

- i. WE MUST RECEIVE YOUR FLIGHT DETAILS BEFORE 2ND MAY 2012. FAILURE TO DO SO WILL RESULT IN THE TRANSFER BEING CANCELLED, NO REFUND WILL BE ISSUED.
- ii. EACH PERSON THAT HAS PAID FOR A TRANSFER WILL BE ADDED TO THE TRANSFER COMPANY LOG FOR EACH DIRECTION OF TRANSFER. ON ENTRY TO THE COACH YOU MUST SHOW PASSPORT PROOF TO THE COACH SECURITY AND BE CHECKED OFF ON THEIR LIST.
- iii. DEPARTURE TRANSFERS RELATIVE TO YOUR FLIGHT WILL BE POSTED ON THE NOTICE BOARD OF YOUR HOTEL ONE DAY BEFORE YOUR DEPARTURE. THERE WILL BE POSTERS DETAILING THE SAME INFORMATION AT THE ENTRANCE OF THE COLOSSOS CLUB COMPLEX.
- iv. ANY PERSON'S THAT BOOK AND PAY FOR A RETURN TRANSFER WILL BE COLLECTED FROM OUTSIDE COLOSSOS CLUB ON THE OPPOSITE SIDE OF ROAD. IT IS YOUR RESPONSIBILITY TO ARRIVE AT THE COLLECTION POINT 15 MINUTES BEFORE THE STATED COLLECTION TIME. YOU WILL NOT BE COLLECTED DIRECT FROM YOUR HOTEL
- v. PLEASE NOTE: HTID ONLY COLLECTS MONEY AND INFORMATION ON BEHALF OF THE TRANSFER COMPANY. HTID IS NOT RESPONSIBLE FOR TRANSFER CO-ORDINATION. ANY QUERIES OR COMPLAINTS REGARDING THE TRANSFER SERVICE MUST BE DIRECTED TO THE TRANSFER COMPANY.
- vi. THE TRANSFER COMPANY RESERVES THE RIGHT TO CANCEL TRANSFERS AND OFFER A FULL REFUND OF THE TRANSFER MONIES PAID. NEITHER THE TRANSFER COMPANY NOR HTID WILL ACCEPT ANY RESPONSIBILITY FOR ANY CONSEQUENTIAL LOSS.